

Returns / Exchanges Form

Please fill out the information below and enclose this page with your return/exchange.

Please allow up to 10 days for your return to be processed.

Purchased From	Order Date	Order Number	Name	Email	Return Date

Return Codes

- | | | | |
|----------------------------------|---|---------------------------|-------------------------------|
| A – Unsatisfied with item | D – Item did not match description | G – Damaged item | J – Incorrect item |
| B – Changed mind | E – Quality not as expected | H – Ordered | K – Delivered too late |
| C – Not as pictured | F – Item too small | I – Item too large | L – Other reason |

Refund	Exchange	Quantity	Product Code	Return Code	Additional Comments

We recommend you use a form of Recorded or Special Delivery in case of any issues with your return. We are not responsible for items that are lost during shipping.

Return address

BJW – Returns Department
 38-40 Hylton Street
 Birmingham
 B18 6HN
 United Kingdom